



## What to do in the event of an accident

Stop and exchange information.

If there are any injured individuals, notify the police immediately.

Inspect the damage on both vehicles.

Create a record of the accident, with a diagram, and any witnesses.

Call Acura Roadside Assistance  
(1-800-465-7587) or

Acura of Barrie  
(1-866-462-2872)

Contact your insurance company and make sure to let them know that you only want Genuine Acura parts used on your Acura vehicle.

And, you want the repair to be completed by a Certified ProFirst Collision Repair Facility.

## Why consider a Certified ProFirst Collision Repair Facility?

Certified ProFirst Collision Repair Facilities are committed to a complete repair, through required ongoing industry education and annual third party certifications.

### Annual Inspection and Certification

Through a third-party, Acura Canada annually inspects all Certified ProFirst Collision Repair facilities to verify proper equipment, facility cleanliness, and overall shop operation. Training verification is also performed on an ongoing basis.

## Mission Statement

*The purpose of ProFirst is to promote the correct, complete and safe repair of Acura vehicles and to provide support to those collision repair businesses that have demonstrated a commitment to a high level of customer care and satisfaction.*

### Acura Roadside Assistance

Mon.- Sun. 24 hrs/day  
1-888-565-PLUS  
1-888-565-7587



150 Brock St.  
(705) 737-5560

<https://fixauto.com/barrie-north>



247 Tiffin St.  
(705) 737-1988  
1-866-ZENETEC  
[www.zenetec.com](http://www.zenetec.com)



<https://www.acura.ca/collision-centre>

## Insurance & Collision Repair

Most policies require that the vehicle be returned to “pre-accident” condition\*. Exactly what that means isn’t always clear, but it certainly means more than looking like it used to from a few feet away.

Like parts, not all insurance is the same. If your policy doesn’t specify OE parts, your insurance company may require the use of a specific amount of “non-original” parts—parts that may not have been crash or performance tested, particularly with your Acura’s systems, and may not meet Acura’s safety, quality and performance standards.

And a repair with anything other than Acura original equipment parts, and Acura recommended repair procedures, may compromise the safety, structural integrity and vehicle systems of your Acura, as well as the finish, performance, durability and value

**\*PRE-ACCIDENT CONDITION:** The condition of the vehicle immediately before it was damaged. This includes the restoration of:

- a) the function of the vehicle and all its systems
- b) the safety of the vehicle as designed by the manufacturer, including its ability to withstand and absorb subsequent impact and protect the occupants in the same manner as an undamaged vehicle
- c) the appearance of the vehicle

## Genuine Acura Parts

Your authorized Acura Dealer is the best choice for all your Acura needs.

In the event of an accident, your Acura Dealer will use only genuine Acura parts for your vehicle. Furthermore, they have the technical knowledge and expertise to repair your vehicle.

Genuine parts are the only parts manufactured to Acura’s exacting standards for fit, finish and corrosion protection. They are the only parts covered by Acura’s warranty.



### DID YOU KNOW?

Many car leases, including AFS leases, require the use of original equipment parts.



## Know the facts about your insurance

Under no circumstances are you legally obligated to go to the shop your insurance company may suggest.

As the vehicle owner it is your right to choose the collision repair facility that you prefer to repair your Acura.

Many Acura dealers have their own body shops and can help you through the repair process.

## It's your choice.

For more information on the difference between Genuine Acura parts and imitation parts go to:

[https://www.youtube.com/watch?v=lu\\_O7oinc1I](https://www.youtube.com/watch?v=lu_O7oinc1I)

